

Customer Monitoring Agreement

CUSTOMER INFORMATION	Dealer: <u>MATRIX SOLUTIONS AND SECURITY, LLC.</u>
Business Name: _____	Dealer Address: <u>PO BOX 100, CENTREVILLE, MD 21617</u>
Name: _____	Dealer Telephone No. <u>410-758-3500/1-866-965-3500</u>
Address: _____	Account No. <u>DL 4 -</u>
City, State: _____	Panel Type: _____
County, Zip: _____	SUBSCRIBER Alarm Line Used: (___) _____
Telephone No. (____) _____	Type of Service: _____ Residential Monitoring _____ Commercial Monitoring
Cross Street: _____	Permit No. _____
Process by/ Date: _____	Special Directions: _____
Billing Address: _____	County Dispatch: Police: _____
_____	Fire: _____ Medical: _____

IN THE EVENT OF ALARM ACTIVATION, PLEASE NOTIFY (Type or print clearly):

List people in the order you want them called. Please identify numbers as work, home, cell, pager, etc., and include area code. This list will replace all existing central station data. Any further changes must be received in writing or verbal, followed by password.

1. Name _____ Phone (____) _____
2. Name _____ Phone (____) _____
3. Name _____ Phone (____) _____
4. Name _____ Phone (____) _____
5. Name _____ Phone (____) _____

SPECIAL INSTRUCTIONS: (Watchdog, Disabled Person(s), etc.) _____

Password(s) _____ / _____ / _____ / _____

ACCEPTANCE: CUSTOMER, by signing this agreement below, (a) agrees to be bound by all of its provisions, including the ___ year term base rate of _____ per _____, plus all applicable taxes, (b) certifies that customer has read the entire agreement, including the second page, prior to signing and understands, and accepts its contents, including specifically the limitations on the obligations and liabilities of the dealer, (c) certifies that the above customer provided information that is correct, and (d) understands and agrees that dealer may subcontract with company to provide the services hereunder and that, if company enters into an agreement with dealer for the provisions of service to company, customer and dealer agree that company shall have the benefits of all of the provisions of this agreement pertaining to dealer liability, including but not limited to, Paragraph 8 and 9. Dealer may relinquish ownership of this account to the company or a third party, at which time the company or third party shall have the benefits of all the provisions of this agreement.

Customer is aware that no alarm system is a guarantee of loss; that human error of the part of the company of the municipal authorities is always possible, and the signals may not be received if the transmission mode is interfered with, or otherwise damaged.

_____ SUBSCRIBER

_____ DEALER

Field Representative

_____ SUBSCRIBER

_____ DEALER

Authorized Officer

Title